



Health Care Family *Credit Union*

Courtesy Pay Overdraft Protection Disclosure

Courtesy Pay Overdraft Protection is a service that allows us to pay a check written on qualified members' checking accounts, even if it causes the accounts to become overdrawn. This service offers additional flexibility and convenience in managing account holder funds, and provides members with peace of mind knowing that checks may be paid up to the authorized overdraft limit. In addition, it allows Health Care Family Credit Union to provide a higher level of service to our members by helping to protect their accounts and reputations when an inadvertent overdraft occurs.

If an account has been open at least 60 days and maintained in good standing, we may, at our sole discretion, pay the item(s) up to the authorized limit, and we will charge the account our normal Non-Sufficient Funds and/or Courtesy Pay Overdraft Protection charge for each item that overdraws the account. Transactions and fees will be shown on your next statement.

This non-contractual courtesy of paying overdrafts requires no action from the account holders and is not a loan. No additional agreements need to be signed, and it costs nothing unless the privilege is used – by initiating checks, electronic funds transfers or other payment or withdrawal requests for more than is available in the account.

If you receive a direct deposit of your monthly Social Security payment into your checking account and do not want Courtesy Pay Overdraft Protection eligibility, you must advise us to stop paying your overdrafts with these funds. Representative Payee Accounts are not eligible.

Please read the policy on the back of this document to clarify any concerns you may have. If you still have questions, do not hesitate to call us at (314) 645-5851 or toll-free at (866) 423-2848.

Effective September 26, 2013

It is always the policy of Health Care Family Credit Union (HCFCU) to offer innovative products and the highest level of service available to members. In doing so, it is always our intent to comply with all applicable laws and regulations and to conduct our business in a safe and sound manner.

We recognize that an insufficient funds situation may occur even on the most conscientious members' accounts. In order to address the needs of such qualified members, the credit union offers a paid overdraft program known as Courtesy Pay Overdraft Protection.

Insufficient funds balances may result from any of the following sources: check payments, electronic funds transfers or withdrawal requests, payments authorized by account holder, imposition of credit union fees, service charges, funds that are on hold for other pending transactions, deposits of items

which, according to the credit union's Funds Availability Policy, are treated as not yet "available" (uncollected funds) or not having received final payment.

The credit union will not be obligated to pay any item presented for payment if the account does not contain sufficient collected funds. However, if the account holder/member maintains the account in good standing, we may, at the credit union's sole discretion, pay their reasonable overdrafts as a non-contractual courtesy.

An account in good standing is defined as follows: It must have been open for at least 60 days; Member makes regular deposits sufficient to cover transactions; Member brings the account to a positive balance at least once every thirty days or less; the account remains positive for a minimum of twenty four hours, and member has no legal orders against his or her accounts (garnishments, levies, etc.) outstanding.

Generally, the credit union will pay an overdraft (or aggregate of overdrafts) to a maximum of \$700.00 including any accompanying fees.

HCFCU may refuse to pay an overdraft at any time, even though we may have had previously paid the overdrafts. We have no obligation to notify the account holder BEFORE or AFTER we pay or return an item. The amount of any and all overdrafts, plus any Courtesy Pay Overdraft Protection charges are due and payable upon demand.

If the credit union pays an overdraft on an account with more than one owner on the signature card, each owner (or agent of owner) is jointly and severally liable for payment of the overdrawn amount plus any Courtesy Pay Overdraft Protection charges are due and payable upon demand.

If an account holder received Social Security payments and direct deposit into his or her checking account and does not want the overdraft privilege, the account holder must advise HCFCU to remove his or her account from eligibility. Representative payee accounts are not eligible for Courtesy Pay Overdraft Protection.

Limitations: this benefit is available only to personal checking accounts (excluding Money Market accounts) for personal and household use. HCFCU may, at our sole discretion, offer Courtesy Pay Overdraft Protection to business checking accounts. We may limit the number of accounts eligible for Courtesy Pay Overdraft Protection to one account per household. Additionally, we reserve the right to decline payment of overdrafts until such time as we can verify that the account is in good standing, as defined above.

Account Fees: Whether we pay or return a non-sufficient funds item, a per-item fee will be charged to the account as set forth in our fees schedule.

Courtesy Pay Overdraft Protection Disclaimer: HCFCU's Courtesy Pay Overdraft Protection is a non-contractual courtesy and is discretionary. It is not an obligation of the credit union, and the credit union may refuse to provide the courtesy on any checking account at any time. The account holder does not have a contractual right to Courtesy Pay Overdraft Protection.