



Stat Line Audio Response System

(888) 857-0394
Banking Over The Phone
Made Easy

1. Dial (888) 857-0394
2. Enter your Account # and PIN

In addition, you may need the following account information:

- Share Type
- Checking Type
- Loan Note Number

Please refer to your statement history for the above sub-account numbers.

Use the following special options throughout your call:

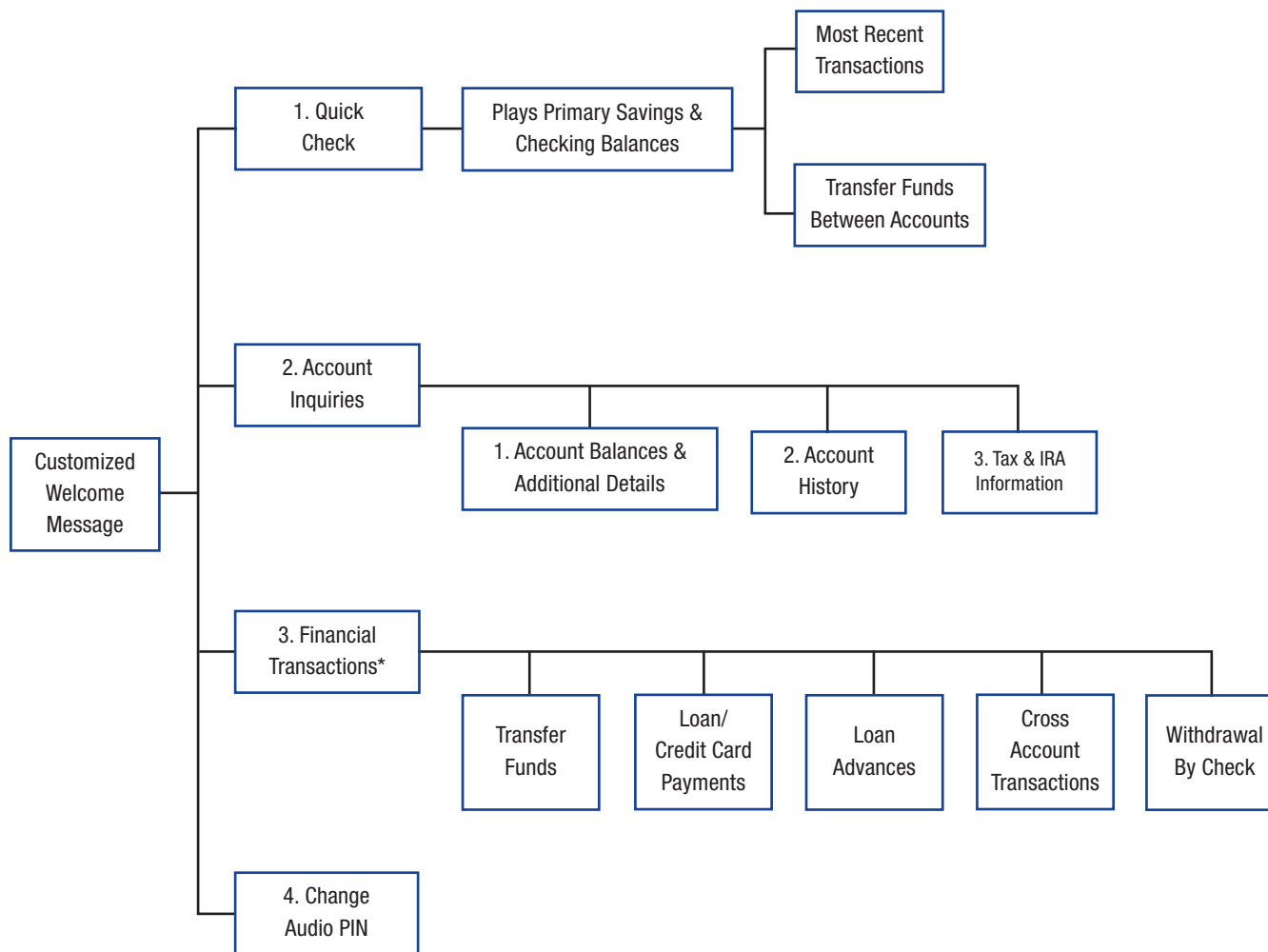
- # Use after each data input
- 8 Next
- 9 End the call
- 0 Help
- * Return to prior menu
OR
Back up and correct entry
OR
Terminate history inquiry
- ** Return to main menu

Note: Do not use decimals to indicate dollar amounts, i.e. \$150.30 = 15030#

Make Your Life A Little Easier!

Statline
Audio Response System
Banking over the phone made easy!

Using Your Voice Automated Teller



*Dynamic menu – the options played will depend on member's account types.



Federally Insured By NCUA

Statline Audio Response System

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Stat Line now delivers the ultimate in member service. By using a touch tone telephone, you gain immediate access to your account through our voice automated teller. Anywhere. Anytime. It's easy!

Internet Banking and Bill Payment

Visit us at www.hcfcu4u.org and click on the Virtual Branch. You're just a click away from your financial business and the ability to pay your bills online!

- Available 24 hours a day, 7 days a week from the Internet.
- Schedule one-time or recurring payments up to 18 months in advance
- Review 18 months of payment history
- Receive automatic notification of failed payments
- Change or cancel payments if necessary
- Send and receive electronic messages from your institution or customer service
- Export transaction history to personal financial management software such as Microsoft Money or Intuit Quicken
- Personalize the service to your individual preferences
- Select your own private security code
- Receive helpful and friendly customer service



Health Care Family
Credit Union

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